

## **SECURITY & PRIVACY**

### **Introduction**

This website, Drjvera.com, ("website") is owned by Jessica L Vera PhD, LLC . This privacy policy only covers information collected at this website. Please read these Conditions of Use carefully. Jessica L Vera PhD, LLC reserve the right to change these Conditions of Use on the website at any time without notice. By using the website, you are agreeing to the Conditions of Use as they appear, whether or not you have read them. If you do not agree with these Conditions of Use, please do not use the website.

### **Security**

Personal information provided on the website and online credit card transactions are transmitted through a secure server using Secure Socket Layering ("SSL") encryption technology. When the letters "http" in the URL change to "https," the "s" indicates you are in a secure area employing SSL; also, your browser may give you a pop-up message that you're about to enter a secure area.

Jessica L Vera PhD, LLC is committed to handling your personal information with high standards of information security. Jessica L Vera PhD, LLC takes appropriate physical, electronic, and administrative steps to maintain the security and accuracy of personally identifiable information Jessica L Vera PhD, LLC collects, including limiting the number of people who have physical access to our database servers, as well as employing electronic security systems and password protections that guard against unauthorized access. Our website uses encryption technology, such as SSL, to protect your personal information during data transport. SSL encrypts ordering information such as your name, address, and credit card number.

### **Privacy Policy**

To help Jessica L Vera PhD, LLC achieve our goal of providing the highest quality products and services, Jessica L Vera PhD, LLC uses information from our interactions with you and other customers, as well as from other parties. Because Jessica L Vera PhD, LLC respects your privacy,

we have implemented procedures to ensure that your personal information is handled in a safe, secure, and responsible manner.

Jessica L Vera PhD, LLC has posted this privacy policy in order to explain our information collection practices and the choices you have about the way information is collected and used.

As we continue to develop our website and take advantage of advances in technology to improve the services we offer, this privacy policy will likely change. We therefore encourage you to refer to this policy on an ongoing basis so that you understand our current privacy policy.

### **The Information Jessica L Vera PhD, LLC Collects**

Generally, you may browse the website without providing any personally identifiable information. However, Jessica L Vera PhD, LLC may ask you to provide personally identifiable information at various times and places on this website. In some cases, if you choose not to provide Jessica L Vera PhD, LLC with the requested information, you may not be able to access all of this website or participate in all of its features.

Jessica L Vera PhD, LLC receives and stores any personally identifiable information you enter on the website, whenever you shop with Jessica L Vera PhD, LLC online or information you give us in any other way, such as by subscribing to our email, or mobile messaging. For example, we may collect the following personally identifiable information: your name, address, telephone number, mobile telephone number, birth date, and email address. If you use a credit or debit card, we will also include your account number.

From your purchases and other interactions with Jessica L Vera PhD, LLC, we obtain information concerning the specific products or services you purchase or use.

When you visit this website, our web server automatically collects anonymous information such as log data and IP addresses, and may collect general information concerning your location.

Jessica L Vera PhD, LLC may use the automatically collected information for several purposes, such as improving our site design, product assortments, and customer service.

### **How Jessica L Vera PhD, LLC Uses the Information Jessica L Vera PhD, LLC Collects**

Jessica L Vera PhD, LLC uses the information we collect for various purposes, including:

- To complete your purchase transactions.
- To provide the services you request.
- To identify your product and service preferences, so we can notify you of new or additional products, services, and promotions that might be of interest to you.
- To improve our merchandise selections, customer service, and overall shopping experience.

- **Others With Whom Jessica L Vera PhD, LLC Shares Your Information**

- Jessica L Vera PhD, LLC: Except as provided below, all of the above information that Jessica L Vera PhD, LLC collects, as described above, is not shared with any outside entities and is used by Jessica L Vera PhD, LLC exclusively.
- Compliance with Law: Jessica L Vera PhD, LLC may provide access to information when legally required to do so, to cooperate with police investigations or other legal proceedings, to protect against misuse or unauthorized use of our website, to limit our legal liability, and to protect our rights or to protect the rights, property, or safety of visitors of this website or the public.

- **Cookies, Web Beacons, and How Jessica L Vera PhD, LLC Uses Them**

- A “cookie” is a small data file stored by your Web browser on your computer or mobile device. It allows us to recognize your computer (but not specifically who is using it) upon entering our site by associating the identification numbers in the cookie with other customer information you have provided us. That customer information is stored on our secured database. A “web beacon” or “pixel tag” or “clear gif” is typically a one-pixel image, used to pass information from your computer or mobile device to a website.
- Jessica L Vera PhD, LLC uses cookies and web beacons to keep track of what you have in your shopping cart and to remember you when you return to the website as well as to identify the pages you click on during your visit to our site. Jessica L Vera PhD, LLC uses this information to improve our site design, product assortments, and customer services. You can, of course, disable cookies and web beacons on your computer by indicating this in the preferences or options menus in your browser. However, it is possible that some parts of our website will not operate correctly if you disable cookies. Jessica L Vera PhD, LLC may also use web beacons, and other technologies, to help track whether our

communications are reaching you, to measure their effectiveness, or to collect certain non-personal information about your computer, device, or browser in order to allow us to better design future communications to you.

### **Children's Privacy**

Protecting children's privacy is important to us. Our website is a general audience site. Jessica L Vera PhD, LLC does not collect or maintain information from those we actually know are under 13, and no part of our website is targeted to attract anyone under 13. Jessica L Vera PhD, LLC also does not send email correspondence to anyone who tells us that they are under the age of 13 without their parent's consent.

Children under the age of 13 should always ask their parents or guardians for permission before providing any personal information to anyone online. Jessica L Vera PhD, LLC urge parents and guardians to participate in their children's online activities and use parental control or other web filtering technology to supervise children's access to the web.

### **Online Account Registration**

To make online shopping faster and easier, you may register with Drjvera.com. As a registered customer, you only have to enter your shipping addresses and billing information once; they will be securely stored with us for your future use. Using your name and a password of your choice, you may access your account online at any time to add, delete, or change information.

If you are using a public computer, Jessica L Vera PhD, LLC strongly encourage you to LOG OUT at the conclusion of your session. Your information will still be stored with us but it will not be accessible to anyone else from that computer.

### **Emails**

If you do not want to receive email from Jessica L Vera PhD, LLC, you can click on the "Manage Your Email Preferences" link at the bottom of any email communication sent by us. Choose "Unsubscribe" at the bottom of the page that opens. Please allow us 3 business days from when the request was received to complete the removal, as some of our promotions may already have been in process before you submitted your request.

## **Acceptance**

By using this website, you accept the policies set forth in this Privacy Policy.

## **Any questions?**

Jessica L Vera PhD, LLC will be happy to provide additional information or answer any questions. Please: email at [INFO@DRJVERA.COM](mailto:INFO@DRJVERA.COM).

### **Write:**

Jessica L Vera PhD, LLC Customer Care  
6750 N. Andrews Avenue #200  
Fort Lauderdale, Florida 33309

## **WARRANTY**

Some items on our website have a manufacturer's warranty; this is noted in the product description. To obtain a written warranty for any of these items, send a specific written request to:

Jessica L Vera PhD, LLC Warranty Information  
6750 N. Andrews Avenue #200  
Fort Lauderdale, Florida 33309

## **CONDITIONS OF USE**

When you use this website, you are automatically agreeing that both your access to the site and your use of it are:

- Subject to the terms and conditions in this legal notice, which may change at any time without notice.
- Subject to all applicable laws.
- Undertaken at your own risk.

Please refer to this page frequently to review our current Conditions of Use. If you have any questions about these Conditions of Use, please contact us at [info@Drjvera.com](mailto:info@Drjvera.com).

If you have purchased a service, program, product, subscription or otherwise entered into a separate agreement with Jessica L Vera PhD, LLC you will also be subject to the terms, conditions and restrictions contained in that agreement or those terms of use. In the event of a conflict between these Conditions of Use and those in an agreement described above, the conditions of use in the agreement described above shall control for any products or services described in that agreement. Online purchases may have additional terms, conditions and restrictions relating to the transaction, which are disclosed for any such individual purchase.

### **Copyright**

The following elements of this website are the property of Jessica L Vera PhD, LLC or our suppliers and are protected by United States and international copyright laws:

- All text, graphics, logos, button icons, images, audio clips, digital downloads, and data compilations, both individually and as they are compiled on the site.
- All software.

### **Intellectual Property Rights; Our Limited License to You.**

The website and all of its current and future content ("Content") is property owned by Jessica L Vera PhD, LLC and/or our affiliates or licensors, unless otherwise noted, and it is protected by copyright, trademark, and other intellectual property laws. If you view, purchase or access our website or any of its Content, you will be considered our licensee and be granted a revocable, non-transferable license for personal, non-commercial use only, limited to you only.

### **Trademarks**

The trademarks or trade dress of Jessica L Vera PhD, LLC and our suppliers may not be used without our written permission. Trademarks or trade dress include, without limitation, the Jessica L Vera PhD, LLC name and logo, and other graphics, logos, page headers, button icons, scripts, and service names.

All other trademarks that appear on this site are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by us or our affiliates.

## **Use**

You have permission to electronically copy and print hard copies of pages from this website solely for personal, non-commercial purposes related to placing an order or shopping with Drjvera.com. Unless Jessica L Vera PhD, LLC gives you written permission in advance, any other use of this website, its Content, and its information, including linking or framing to this website, are strictly prohibited.

## **Online Commerce**

Certain sections of the website or its Content may allow you to make purchases from us or from other merchants. If you make a purchase from us on or through our website, all information obtained during your purchase or transaction and all of the information that you give as part of the transaction, such as your name, address, method of payment, credit card number, and billing information, may be collected by both us, the merchant, and our payment processing company.

Your participation, correspondence or business dealings with any affiliate, individual or company found on or through our website, all purchase terms, conditions, representations or warranties associated with payment, refunds, and/or delivery related to your purchase, are solely between you and the merchant. You agree that Jessica L Vera PhD, LLC shall not be responsible or liable for any loss, damage, refunds, or other matters of any sort that incurred as the result of such dealings with a merchant.

Payment processing companies and merchants may have privacy and data collection practices that are different from Jessica L Vera PhD, LLC. Jessica L Vera PhD, LLC has no responsibility or liability for these independent policies of the payment processing companies and merchants. In addition, when you make certain purchases through our website, you may be subject to the additional terms and conditions of a payment processing company, merchant or us that specifically apply to your purchase. For more information regarding a merchant and its terms and conditions that may apply, visit that merchant's website and click on its information links or contact the merchant directly.

You expressly agree to release Jessica L Vera PhD, LLC, our affiliates, our payment processing company, and merchants from any damages that you incur, and agree not to assert any claims against us or them, arising from your purchase through or use of our website.

### **Licensee**

As a licensee, you understand and acknowledge that this website and its Content have been developed or obtained by Jessica L Vera PhD, LLC through the investment of significant time, effort and expense, and that this website and its Content are valuable, special and unique assets of ours which need to be protected from improper and unauthorized use. You may not use this website or its Content in a manner that constitutes an infringement of Jessica L Vera PhD, LLC's rights or that has not been authorized by us in writing prior to its use.

The trademarks and logos displayed on our website or its Content are trademarks belonging to Jessica L Vera PhD, LLC, unless otherwise indicated. Any use including framing, meta tags or other text utilizing these trademarks, or other trademarks displayed, is strictly prohibited without Jessica L Vera PhD, LLC's prior written permission.

All rights not expressly granted to a licensee by these Conditions of Use or any express written license, are reserved by Jessica L Vera PhD, LLC.

### **Your License to Us**

By posting or submitting any material on or through our website such as comments, posts, photos, images or videos or other contributions, you are representing that you are the owner of all such materials, you have the right to post such material, and you are at least eighteen (18) years old.

When you submit to us or post any comment, photo, image, video or any other submission for use on or through our website, you are expressly granting Jessica L Vera PhD, LLC, and anyone authorized by us, an unlimited, royalty-free, perpetual, irrevocable, non-exclusive, unrestricted, worldwide license to use, copy, modify, transmit, sell, exploit, create derivative works from, distribute, and/or publicly perform or display such contributions, in whole or in part, in any manner or medium, now known or developed in the future, for any purpose, and granting us the right to make it part of our current or future website and its Content. This right includes granting

us proprietary rights or intellectual property rights under any relevant jurisdiction without any further permission from you or compensation by us to you.

You also grant Jessica L Vera PhD, LLC, and anyone authorized by us, the right to identify you as the author of any of your comments, posts, photos, images, videos or other contributions by name, email address, or screen name. You acknowledge that Jessica L Vera PhD, LLC has the right, but not the obligation, to use any contributions from you and that we may elect to cease the use of any such contributions on our website or in our Content at any time for any reason or for no reason at all.

As a licensee, you agree that you are using your own judgment in using our website and its Content and you agree that you are doing so at your own risk. You agree and understand that you assume all risks and no results are guaranteed in any way related to this website and/or any of its Content. This website and its Content are merely to provide you with education and tools to help you make your own decisions for yourself. You are solely responsible for your actions, decisions and results based on the use, misuse or non-use of this website or any of its Content.

#### **Earnings Disclaimer**

You acknowledge that we have not and do not make any representations as to the health, physical, mental, emotional, spiritual or health benefits, future income, expenses, sales volume or potential profitability or loss of any kind that may be derived as a result of your use of this website or its Content. We cannot and do not guarantee that you will attain a particular result, positive or negative, financial or otherwise, through the use of our website or its Content and you accept and understand that results differ for each individual. Jessica L Vera PhD, LLC also expressly disclaims responsibility in any way for the choices, actions, results, use, misuse or non-use of the information provided or obtained through the use of our website or its Content. You agree that your results are strictly your own and Jessica L Vera PhD, LLC and its affiliates are not liable or responsible in any way for your results.

#### **Errors and Inaccuracies**

Our goal is to provide complete, accurate, and up-to-date information on our website. Unfortunately, it is not possible to ensure that any website is completely free of human or

technological errors. This site may contain typographical mistakes, inaccuracies, or omissions, some of which may relate to pricing and availability, and some information may not be complete or current. Jessica L Vera PhD, LLC reserves the right to correct any errors, inaccuracies, or omissions—including after an order has been submitted—and to change or update information at any time without prior notice. Jessica L Vera PhD, LLC sincerely apologizes for any inconvenience this may cause.

### **Technology Disclaimer**

Jessica L Vera PhD, LLC tries to ensure that the availability and delivery of our website is uninterrupted and error-free. However, Jessica L Vera PhD, LLC cannot guarantee that your access will not be suspended or restricted from time to time, including to allow for repairs, maintenance or updates, although, of course, we will try to limit the frequency and duration of suspension or restriction. To the fullest extent permitted by law, Jessica L Vera PhD, LLC will be not be liable to you for damages or refunds, or for any other recourse, should the website unavailable or access to the them becomes slow or incomplete due to any reason, such as system back-up procedures, internet traffic volume, upgrades, overload of requests to the servers, general network failures or delays, or any other cause which may from time to time make the website inaccessible to you.

### **Disclaimer of Liability**

Jessica L Vera PhD, LLC makes no representations or warranties of any kind, whether express or implied, with respect to this website, its Content, or the information available on or through it; they are provided “as is,” with all faults. Except as otherwise provided under applicable laws, Jessica L Vera PhD, LLC and our suppliers, and the directors, officers, employees, agents, contractors, successors and assigns of each, will not be liable for any damages whatsoever arising out of or related to the use of this website or any other website linked to it. This limitation of liability applies to direct, indirect, consequential, special, punitive, or other damages you or others may suffer, as well as damages for lost profits, business interruption, or the loss of data or information, even if we are notified in advance of the potential for any such damages.

## **No Confidentiality**

Except for information necessary to place an order, we do not want to receive confidential or proprietary information or trade secrets through this website. Any information, materials, suggestions, ideas, or comments sent to us will be deemed non-confidential, and by submitting it, you are granting us an irrevocable and unrestricted license to use, modify, reproduce, transmit, display, and distribute it for any purpose whatsoever, with no payment or other compensation to you. However, we will not use your name unless we are required by law to identify the source of the materials, information, suggestions, ideas, or comments, or unless we first obtain your permission.

## **Applicable Law**

By visiting this website, you agree that the laws of the State of Florida, without regard to principles of conflict of laws, will govern these Conditions of Use and any dispute of any sort that might arise between you and Jessica L Vera PhD, LLC.

## **Disputes**

Any dispute relating in any way to your visit to our website or to products purchased here shall be submitted to confidential arbitration in Fort Lauderdale, Florida. However, if you have in any manner violated or threatened to violate our intellectual property rights, we may seek injunctive or other appropriate relief in any state or federal court in the State of Florida. You consent to exclusive jurisdiction and venue in such courts. Any arbitration under this agreement shall be conducted under the prevailing rules of the American Arbitration Association. The arbitrator's award shall be binding and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, no arbitration with respect to this website or to products purchased here shall be joined to an arbitration involving any other party, whether through class arbitration proceedings or otherwise.

## **Termination**

Jessica L Vera PhD, LLC reserves the right in our sole discretion to refuse or terminate your access to the website, in full or in part, at any time without notice. In the event of cancellation or termination, you are no longer authorized to access the part of the website affected by such

cancellation or termination. The restrictions imposed on you in these Conditions of Use with respect to the website will still apply now and in the future, even after termination by you or us.

### **RETURN POLICY**

At Jessica L Vera PhD, LLC, we respect and value every customer. Because your trust is important to us, we want you to be completely happy with every purchase. If you are not satisfied, for any reason, we are glad to accept returns of saleable merchandise for a full refund or exchange.

- Returns are accepted within sixty (60) days of receipt.
- Returned merchandise should be in the same condition as when you received it, unworn, undamaged, saleable, with original tags and packaging (if applicable).
- Jessica L Vera PhD, LLC reserves the right, at its sole discretion, to determine if returned merchandise is in saleable condition.

Please allow 10 to 14 days for processing your return.